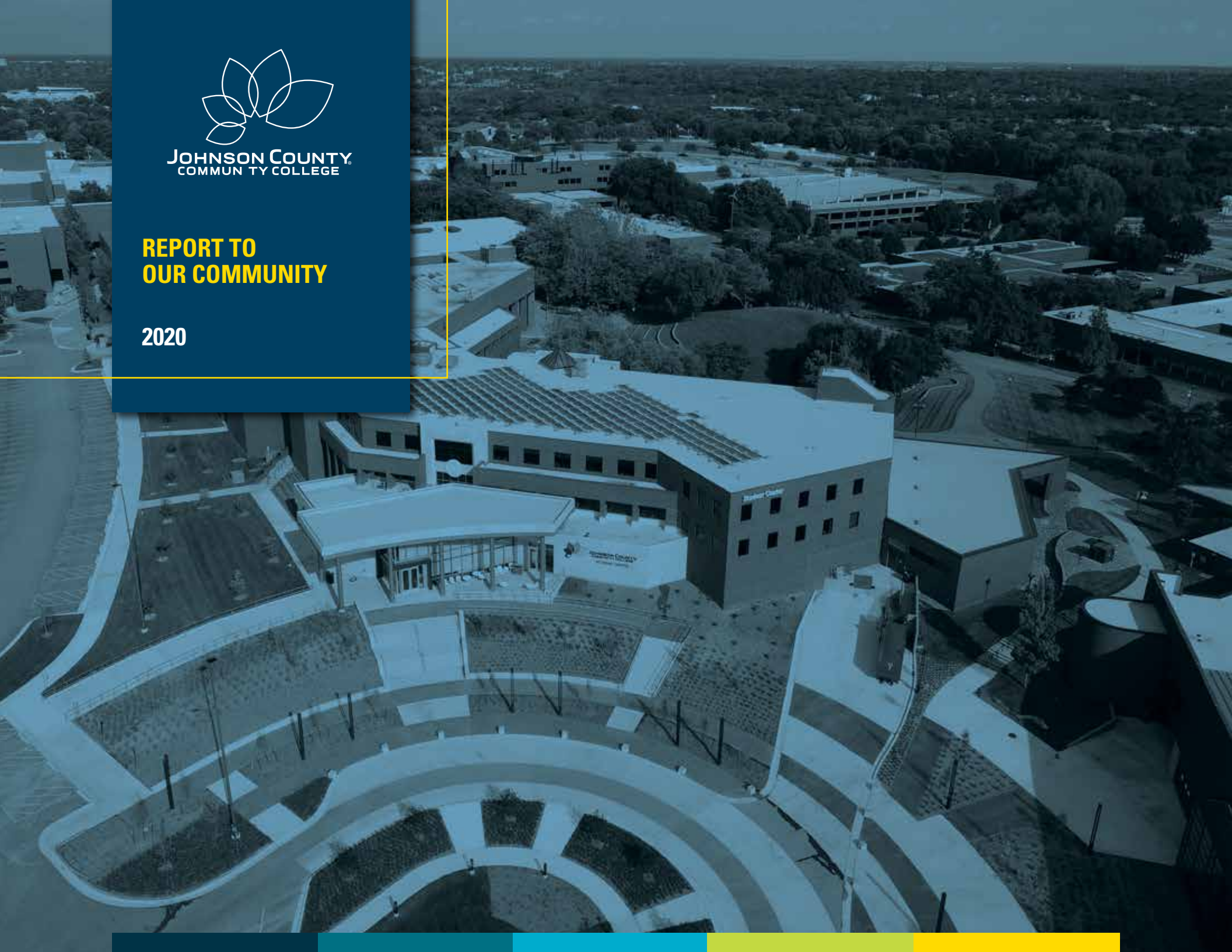




JOHNSON COUNTY
COMMUNITY COLLEGE

**REPORT TO
OUR COMMUNITY**

2020







County Community College

Carlsen Center

2020



HERSHP



BOARD OF TRUSTEES

A Message from the Chair

In 2019, the Board of Trustees joined the rest of our community as we celebrated JCCC's 50th anniversary. During the planning, we also looked forward to what 2020 and the years beyond might bring. We understood that selecting a new president required our immediate attention and was our top priority. The Board also anticipated completing the campus transformation, both in terms of building projects and educational programming.

But I am confident that no one fully anticipated the swift changes ahead of us in 2020. After half a century, JCCC again found itself moving through very new, unpredictable and uncertain times.

When COVID-19 struck our community and





LEFT TO RIGHT Laura Smith-Everett, Jerry Cook, Nancy Ingram, Paul Snider, Angeliina Lawson, Greg Musil, Gerald Lee Cross Jr.

our College, the teaching and learning process took on a completely new dimension. In March, we closed our physical classrooms and offices to assure safe learning and working environments for our students and employees. We pivoted to an online platform in just a couple of weeks. This quick, midsemester transition was made possible by our talented and dedicated faculty and staff and our resilient and committed students. We were prepared because we had the resources, talent and opportunities to develop continuity and risk management plans, which had been developed in 2018 and 2019 for our academic programs and departments. Though primarily intended for tornadoes, fires or similar “normal” disasters, the planning proved invaluable in a pandemic.

Throughout 2020 our students continued to explore new ideas, develop new skills and grow both academically and personally. This has been made possible due to JCCC employees who met unprecedented challenges with teamwork, grit, and perhaps most importantly, patience and grace. We can all be proud of the College’s committed focus to serve our students, as well as the entire community.

Please know that my fellow Board members are united in extending our thanks for your ongoing support of your College and our common mission.

Greg Musil

DR. ANDY BOWNE

A Message from Our President

Since joining the JCCC family in July, I continue to be struck by the dedication that our faculty, staff and community members have in helping our students succeed in pursuing their academic and personal dreams. The pandemic has certainly challenged everyone, but it has not deterred the resilience and perseverance of our students or employees.

As an institution that has served as a tremendous community resource for more than 50 years, I am not surprised that county and state leaders have turned to us to provide assistance and leadership. One example of our support was providing local healthcare facilities with ventilators and personal protective equipment and supplies that weren't used in our traditional classrooms once we transitioned to a virtual learning environment.





The needs continue on campus and across our county. While we are a large organization working predominately off-site, every department and division at JCCC has planned, responded and adapted throughout the twists and turns that the COVID-19 pandemic has brought our way. Our top priority has always been to provide a safe learning environment for our students and employees. It is a point of pride that as we continue to implement protective measures to reduce the spread of the virus, the positive results are reflected by the very low number of individuals directly associated with the College having tested positive.

Like you, I look forward to a time where social distancing and days filled with Zoom meetings are no longer necessary daily precautions. While we will certainly be a different College as a result of all we have learned throughout the pandemic, it will be wonderful when once again our campus hallways, classrooms and parking lots are full. Until then, please know that JCCC remains committed to transforming lives by helping student pursue their dreams.

All the best,

A handwritten signature in black ink, appearing to read 'Andy Bowne'.

Andy Bowne, EdD
President



JCCC FOUNDATION

The JCCC Foundation is the fundraising arm of the College and is a separate 501(c)(3) tax-exempt organization.

The Foundation seeks partnerships and sponsors for College initiatives, and provides funding for student and College needs not otherwise covered by tuition and tax revenues. This includes establishing and funding student scholarships and developing partnerships to support performing arts programming and the Nerman Museum of Contemporary Art.

The JCCC Foundation has worked tirelessly with our Financial Aid team to award more than \$1.4 million in donor-funded student scholarships this year. The pandemic has deepened the needs of many of our students beyond scholarship aid, and the Foundation has extended student support to include computer technology loans and meal assistance.



DR. JOE SOPCICH received a warm welcome to the podium at the Some Enchanted Evening gala in 2019.

Honoring Dr. Sopcich

The Foundation extended special recognition to retiring JCCC President Joe Sopcich at the 2019 Some Enchanted Evening gala.

Dr. Sopcich joined the College in 1992 as Executive Director of the JCCC Foundation and his commitment to serving our community spanned more than 27 years. In 2009, he was appointed Executive Vice President of Administrative Services and navigated the fiscal responsibilities of the College during the recession that swept the nation.

In 2013, Dr. Sopcich was named the fifth President of JCCC and had the distinction of being the only JCCC President to have taught in the classroom while serving as President.

SUSTAINABILITY



JCCC's commitment to reducing its environmental impact has been recognized by the Association for the Advancement of Sustainability in Higher Education (AASHE), one of North America's most prestigious collegiate sustainability advocacy groups.

STARS, the Sustainability Tracking, Assessment & Rating System, measures and encourages sustainability in all aspects of higher education. JCCC has earned a STARS Silver rating from AASHE for its campus sustainability achievements.

Since March, the Center for Sustainability refocused its on-campus efforts toward helping citizens with food insecurities. The College's Open Petal Farm donated grown produce to organizations working to fight hunger in the community, such as Harvesters and After the Harvest Farm, rather than selling it at the Overland Park Farmers' Market.

These initiatives and more are spearheaded by JCCC's Center for Sustainability with support from the Student Sustainability Committee (SSC), a group of students who allocate the Sustainability Initiatives Fund toward projects that create a more sustainable campus. Several of these efficiency efforts have helped JCCC avoid more than \$2.8 million in electricity costs since 2008.

2020

RESPONSE

OUR WENTURES

CAMPUS CLEANING AND SAFETY



SAFETY FIRST

Visitors, employees and students use touchless wrist temperature scanning units at all building entrances.

Throughout the many transitions we've made in delivering quality educational experiences to our students, the College's priority remains clear: Provide top-notch services, including tutoring, academic counseling, computer labs and academic labs. JCCC has gone to tremendous lengths to assure these services are safely in place for in-person and virtual support.

When the campus was shut down in March, professional cleaning and sanitation services were employed. Protective measures were taken to assure the safety of everyone working or learning on campus, including the installation of plexiglass shields, air handling unit sanitation and contactless checkout systems for our library and campus dining services. Study labs and classrooms continue to be stocked with PPE, hand sanitizer and disinfectant wipes so that all used surfaces can be cleaned.



A NECESSARY SHIFT TO DIGITAL LEARNING



About 80%

of all credit courses were delivered online for the Summer and Fall 2020 terms. JCCC's course delivery methods included online courses, online hybrid, hybrid and a limited number of face-to-face courses.

When campus closed in March, students enrolled in face-to-face classes transitioned to online learning. This shift required faculty, students and staff to be flexible and entirely change the way they taught, learned and provided support at the College.

The Return to Campus task force was formed with members representing various divisions and departments across campus. The task force developed a campus response plan that continues to be implemented in phases.

A COVID-19 Student Resources webpage was created with up-to-date information about how to contact and communicate with many College resources and departments. Students who enrolled in Spring 2020 courses that included labs returned to campus over the summer to complete their coursework. Those coming to campus were encouraged to limit their campus footprint. Social distancing and face covering guidelines were enforced.

COMMITMENT TO COMMUNICATION

In the digital world, there is a demand for communication 24-7. That's true for the world of a community college that offers classes, programs for professional and personal growth, athletic competitions, workshops, live performances and more.

While JCCC has offered information and updates through many communication platforms, the demands of a pandemic required an expanded strategy to assure that the plans and actions of the College—the newest and most accurate decisions—were shared with current and prospective students, JCCC employees and with the communities and business entities that the College serves.

A broad platform for sharing information

We continue to provide accurate communication that reflects the most sound and medically appropriate language before sharing with our students, faculty, staff or the greater community. We've converted our daily-used printed forms to fillable PDFs that can be used in the broader virtual environment. Ongoing updates are distributed through email and social media for COVID-related communication to students, employees and the public.



SAFE PASSAGE A campuswide signage system assists with wayfinding and communicates the new safety standards within campus facilities.

A man with grey hair, wearing a dark suit, a yellow and black striped tie, glasses, and a white face mask with black dots, is sitting at a wooden desk in a gymnasium. He is looking at a laptop and has his hands on the keyboard. The gymnasium floor is visible in the background, along with a volleyball net and bleachers.

GRADUATION CELEBRATION GOES VIRTUAL

The Class of 2020 had a year—and a graduation ceremony—unlike any other. Because we could not stand shoulder to shoulder and applaud our students’ honors and achievements this year, we improvised! An interactive JCCC Commencement webpage was created to reflect academic triumphs and celebrate this very important life milestone.

Our students, their friends and family members joined in an unprecedented personal, web-based ceremony. Uplifting messages from JCCC leaders and inspiring stories were available. Students could also request memorabilia and even post a selfie.

LEFT Retired President Sopcich prepares to record his virtual graduation message for the Cavalier Class of 2020.

JOHNSON COUNTY COMMUNITY COLLEGE

CAVALIER ATHLETICS

Five of JCCC's athletic teams—volleyball, women's basketball, men's basketball, softball and baseball—ended the season ranked among the top teams in the country. However, our athletic seasons were impacted by the coronavirus, with all men's and women's competitions halting March 10.

While athletic activities are anticipated to resume in 2021, precautions continue to be in place to assure the health and safety of our student athletes and our coaching staff.

Of note is the retirement of two distinguished Cavalier coaches, Kent Shelley and Mike Jeffers. Both are recipients of recognition from the National Junior College Athletic Association (NJCAA).



Kent Shelley

After 33 seasons in the Cavalier dugout, **Kent Shelley retired** as head coach of our baseball program. Shelley earned national recognition for being inducted into the NJCAA (2007), American Baseball Coaches Association (2013) and Ban Johnson League (2015) Hall of Fame. His JCCC teams earned more than 1,055 wins, two NJCAA World Series appearances, four Region VI titles and three East Jayhawk Conference titles. Shelley is the winningest coach in JCCC history, and one of the all-time leaders in the Kansas Jayhawk Community College Conference.



Mike Jeffers

Head coach Mike Jeffers closed out his 29th and final season with his 5th-ranked Men's Basketball team by being named to the NJCAA Hall of Fame. Jeffers compiled nearly 500 wins at JCCC, led his teams to five NJCAA appearances, won two national championships, one runner-up finish, two NJCAA National Coach of the Year awards, two KABC Coach of the Year awards and an NABC Coach of the Year honor. The 2000-01 and 2008-09 seasons ended with Jeffers' teams cutting down the nets as national champions. The 2018-19 team won a record 31 games on their way to a national runner-up finish. His teams won nine Region VI championships and appeared in the region title game 15 times.



RESOURCE CENTERS CATER TO STUDENT SUCCESS



Located on the first floor of Billington Library, the Academic Resource Center (ARC) is a newly remodeled, one-stop shop for free tutoring and assistance for students in credit classes. It boasts a large study area, a library assistant to help with wayfinding, and the new Stacks Café serving coffee and snacks.

The ARC conveniently houses JCCC's many resource centers including the Academic Achievement Center, Language Resource Center, Math Resource Center, Science Resource Center and Writing Center. Services are available in person, online or by Zoom appointment.

On the recently remodeled second floor, Library staff provide support for students' research needs, both on campus and online. Students can access the library's circulating collection, check out and return books, find study space, reserve a study room and access PC and Mac workstations.



2020

OUR STORY

OPERATION

SERVING OUR COMMUNITY'S NEEDS

JCCC doesn't stop serving the community at the classroom door.

While we pride ourselves as being an active community partner, faculty and staff found new opportunities to serve a variety of organizations across the metro. All donations were made following approval from department chairs, deans and JCCC cabinet members.

Our hospitality and culinary arts program collected food that would have been used for class instruction and gave these items to Hope Faith Ministries.

Members from JCCC's Dining Services also collected perishables from campus kitchens in March. The donations to Cross-Lines Community Outreach and to TFI Family Services included juice, cheese, fresh produce and pantry items.



Supporting local health systems with critical donations

The College's Respiratory Care and Neurodiagnostic Technology programs arranged the delivery of ventilators and supplies, including personal protective equipment (PPE) to the University of Kansas Health System. Supplies included ventilator circuits, bacteria filters, wipes and spray, face shields, N-95 masks, isolation gowns, safety goggles, medical gloves and hand sanitizer.

Area medical facilities received early help in addressing the shortage of PPE in Johnson County. Science department faculty collected hundreds of boxes of face masks and gloves, hand sanitizer, disinfectant wipes and other cleaning supplies from science labs and classrooms. Donations were made to several local facilities including Overland Park Regional Medical Center, Olathe Health and Saint Luke's Primary Care-Mission Farms.

ARTS

The College received a generous \$1 million donation in 2020 to provide an ongoing endowment to support the College's Performing Arts Series. These funds will also provide scholarships for students studying creative arts at JCCC.

The donors, Brad and Libby Bergman, are longtime supporters of the College, having co-chaired the JCCC Foundation's annual Some Enchanted Evening gala. Brad also served as Chair of the JCCC Foundation Board of Directors.

As a feature of the donation, the Carlsen Center for Performing Arts now bears the name Midwest Trust Center, after a local company founded by Brad Bergman. The Board of Trustees approved the proposed contribution and the renaming of the performing arts center in July 2020.

Dedicated in 1990, the complex includes Yardley Hall, Polsky Theatre, the Bodker Black Box Theatre, a recital venue, numerous classrooms and related support facilities. This fall marked the 30th anniversary of the College's Performing Arts Series. Tens of thousands of students, faculty and staff members have benefited from the venue since its opening.



30 years of art

This year also marked the 30th anniversary of JCCC's first Gallery of Art. Because the Nerman Museum of Contemporary Art temporarily closed in response to the pandemic, its fundraiser Beyond Bounds 20/20 • ENVISION! was conducted as an online auction. The event was a collaboration between the Nerman Museum and The JCCC Foundation. Works by 180 participating international, national and regional artists were showcased and sold. Since 1992, this event has been enjoyed by nearly 10,000 guests and has raised more than \$1 million to support the Nerman Museum.



CONTINUING EDUCATION

Students of all ages can enroll in Continuing Education (CE) courses. While not for college credit, these courses allow community members to enhance professional development skills or learn something new for personal enrichment. Students may also earn professional CEUs (continuing education units), certificates and licensures. CE students can choose from in-person, online or live online courses via Zoom.

Workforce and career development CE opportunities allow employees to hone their skills and increase job productivity in high-demand areas such as welding, construction, HVAC, electrical and more. Area businesses also work with CE staff to develop customized training that can be delivered on campus in our multifunctional classrooms or on site at the workplace.



Virtual ED Talks are a twice-weekly hit

New this year, Continuing Education rolled out the popular ED Talks series, delivered live online Tuesday and Friday mornings from 10 to 11 a.m. These FREE, instructor-led courses feature a variety of professional and personal topics. They are designed to educate and entertain participants from the comfort of home. More than 1,500 people have attended these events to date. ED Talks efforts won a Learning Resources Network (LERN) International Award at the virtual 2020 conference.

KANSAS SMALL BUSINESS DEVELOPMENT CENTER

The Kansas Small Business Development Center (SBDC) at JCCC provides entrepreneurs and small business owners with help at every life stage of their business. A team of knowledgeable and experienced professionals offers comprehensive, in-depth, long-term assistance through advising and training. JCCC houses one of eight regional centers in the state of Kansas and approximately 1,000 centers throughout the United States.

Community members can get assistance writing a business plan, choosing a legal structure and creating financial projections for bank loans and planning. They may also benefit from informative startup workshops to determine if a business idea is feasible.

The Kansas SBDC office is currently meeting with clients via Zoom, phone or email. Face-to-face classes have transitioned to live online instruction.



Focused help for area business owners

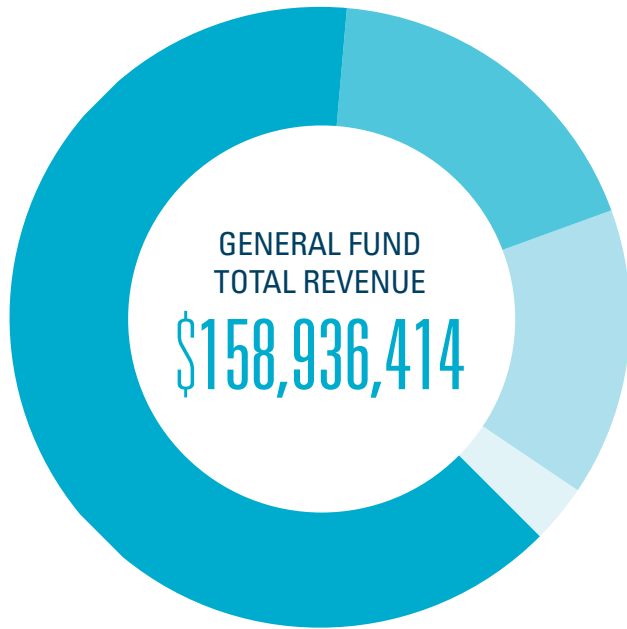
For those who own a business located in Johnson, Wyandotte or Miami counties in Kansas (or reside in those locations), the KSBDC can assist in growing their business. Focused training is available in strategic planning and marketing, small business management, financial analysis and buying or selling a business.

2020

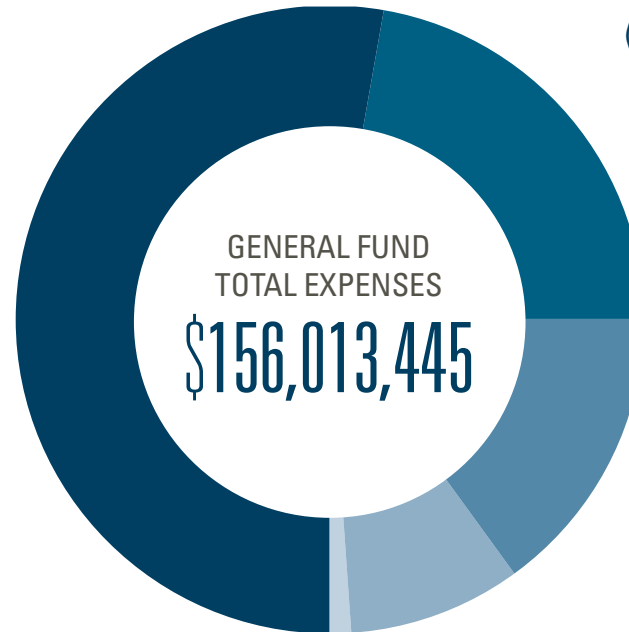


EMPOWER

OPERATING RESULTS 2019–2020



Property Taxes	\$102,387,873	64%
Tuition & Fees	\$28,162,734	18%
State Aid	\$24,304,924	15%
Other Income	\$4,080,883	3%



Salaries	\$82,761,529	53%
Tuition & Fees	\$34,538,613	22%
State Aid	\$23,208,024	15%
Debt Service	\$1,975,813	1%
Other Income	\$13,529,466	9%

BREAKDOWN OF THE TAX DOLLAR

- STATE OF KANSAS \$0.01
- SPECIAL DISTRICTS (fire, townships, etc.) \$0.02
- SPECIAL ASSESSMENTS (wastewater, etc.) \$0.03
- JCCC \$0.07**
- CITIES \$0.17
- JOHNSON COUNTY (includes libraries, parks and rec.) \$0.21
- UNIFIED SCHOOL DISTRICTS \$0.49



COVID-19 FUNDING

3,147 JCCC students have received an Emergency Financial Aid Grant

State SPARK (Strengthening People and Revitalizing Kansas) Taskforce Assistance

JCCC received a grant of \$1,012,491 from the Coronavirus Relief Fund for higher education. JCCC administration used the full amount for expanding server capacity to support online instruction, computer hardware and software for students, campus signage, PPE, science lab kits for students for the Fall 2020 semester, faculty laptops and instructional supplies.

County Coronavirus Relief Fund Assistance

A \$400,000 grant was spent on student laptops, air handling unit sanitation, PPE, a contactless check-out system for the JCCC library and campus dining services, and touchless wrist temperature scanning units for campus entrances.

JCCC is also a proud training partner to JOCO KS Works, a county initiative that provides short-term skills-based training to qualified individuals and businesses affected by the COVID-19 pandemic.

\$5,080,285

Federal CARES Assistance

Higher Education Emergency Relief Fund (HEERF) was determined by the U.S. Department of Education based on full-time equivalent enrollment and Pell Grant recipients.

\$2,540,143

“Student Portion” was used for emergency financial aid grants to students. This is to cover a student’s cost of attendance such as food, housing, course materials, technology, health care, and child care expenses as they relate to the disruption of campus operations due to coronavirus.

\$2,540,142

“Institutional Portion” was used for science lab kits for students to use at home, tuition refunds for students who withdrew from courses due to COVID-19, PPE, and new technology to facilitate distance learning and remote work. It also covered supplemental compensation to faculty for “teach outs” of Spring 2020 semester courses into the summer.

COVID-19 IMPACT ON STUDENT LEARNING

A campus taskforce was created to develop and administer a student survey to gain feedback about JCCC's response to the COVID-19 crisis during the spring 2020 semester.

Among the information gathered was students' level of satisfaction with communication and services provided and the impact the pandemic had on their learning. This valued feedback from our credit students was used to implement many of our initiatives for the 2020 Summer and Fall semesters, including laptop and hotspot rentals, Cav Cupboard access and meal distribution, and increased financial aid communication.

More than 17,000 JCCC students received a survey. With 2,004 responses submitted, we received a 12% response rate.

82% agreed that information was **easily accessible** on the JCCC COVID-19 webpage

2 out of 3 students

indicated their greatest concern was focusing on coursework due to stress

were concerned about paying for their courses

were concerned about the disruptions in child care

Students had a high level of satisfaction with Access Services, Academic Advising, Counseling, Financial Aid, Technical Support and Tutoring



27% of students

struggled completing assignments due to lack of internet access

lacked access to needed technology equipment

28% of students

lacked the software needed for their course

had discomfort or lacked familiarity with the skills needed for online learning

30% of students

had difficulty communicating with their instructor remotely

68% of students

indicated their enrollment plans did not change due to COVID-19





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